**Vision & Mission Statement**

**Vision**:

To have an efficient, effective and sustainable charitable course.

**Mission:**

To efficiently and effectively reach out to abused children, orphans, widows and those who are identified to be in dire need.

**Core Values of Manavata:**

**Integrity:** We show impartiality, fairness and honesty while upholding the highest ethical standards. We seek to remain accountable and transparent in all our dealings as we deliver services to stakeholders.

**Professionalism:** We provide quality services that exceed expectations of individuals at all times. As accountable public servants, we exemplify the highest standards of excellence in delivering on our mandate.

**Team work**: We contribute fully to activities of Manavata, shared challenges are addressed through common effort by sharing information and resources to create an environment that fosters community and cooperation. We promote open communication, full participation and commitment in service delivery.

**Empathy:**  We carry out our activities with the ability to understand and share the feelings of individuals.

**Quality service:**We strive to attain excellence in service delivery by truly understanding expectations and implementing the right guidelines and service standards according to the laws.

**Diversity and inclusivity**: We understand, accept and value differences between people including tribe, race, ethnicity, gender, age, religion and disability. We are collaborative, supportive and respect environments that increases participation and contributions of all stakeholders.

**Quality Policy**

At Manavata, we are committed to providing high quality services that comply with international best practices in the charitable sector, statutory and regulatory requirements, the needs and expectations of our stakeholders as well as the Quality Management System.

**We at Manavata shall achieve these by**:

* Understanding the challenges individuals and identifying their needs.
* Providing capabilities that meet or exceed the needs of identified individuals.
* Staying motivated and committed to the course.
* Developing and equipping a team of highly qualified staff
* Ensuring that quality objectives are established and reviewed annually
* Communicating the quality objectives and policy to all staff and stakeholders.
* Adopting innovations to continuously improve our processes, capabilities and effectiveness.